

Dear Guest,

Thank you for choosing our home for your vacation. We hope that you have a pleasant stay.

**PROPERTY LOCATION:**

85 Folly Field Rd. Units 5303 and 6404  
Neptune Building  
Hilton Head Island, SC 29925  
Phone: 843-842-8202

**RENTAL CONFIRMATION:**

**Check-in:** On your arrival date after 4:00 pm EST (No early check-in please or the unit will not be cleaned from previous guest)

**Check-out date:** On your departure date by 10:00 am EST

**Pets: No Pets**

**Smoking: No Smoking**

On the day of arrival, simply tell the guard at the guard shack your name and unit number and he/she will have a pass for you.

Once you get to the unit. You will simply enter the code provided to you on the door lock.

The Wi-Fi password within the unit is: Select Unit number and password is Hokies321.

If you have any questions before or during your stay, feel free to contact Tim Lawson at 540-239-3544 or Melissa Lawson at 540-257-0059.

**Beach Access: The Island Club has private beach access for our guests. This means you are free to come and go to the beach as you desire. Once on the beach, you should adhere to any posted guidelines per state or local law.**

Thanks, and have a great vacation!

Tim and Melissa Lawson  
Property Owners

## **General Information**

### **Internet:**

If internet and/or TV is not working, turn off power to router and control box for 60 seconds to reset modem, router, and TV control box.

### **Arrival:**

As you turn into the Island Club property, you will immediately be at the security gate. Typically a guard is there to greet you. (If not, enter the Gate entry code (02016) to enter and go directly to your unit. You will need to go back to guard house and get a pass to display in your car). Give him/her your name and condo unit number. He/she will have a pass for you. You will cross bridge and turn right at stop sign. Take next immediate left and you are in the Neptune building. Go to your unit and enter your door entry code.

### **Maintenance:**

If you have a maintenance issue during your stay, contact either Melissa or Tim if maintenance is required and we'll try and let you know if and when repair person will arrive. Repairmen and cleaning crews have contractor codes to enter unit, they will knock first and enter only if no one answers the door.

### **Bedding:**

What we need from you the guest: We ask that you fold up the comforter/bedspreads and along with decorative pillows, place them in the closets of the bedrooms upon your arrival. This will help to keep these unused decorative items clean and minimize sanitization efforts for those that come after you.

## **RENTAL RULES**

1. Smoking is NOT allowed within the condo or on the decks. Island Club has several designated smoking areas on the property.
2. People other than those in the Guest party set forth above may not stay overnight in the property. Any other person in the property is the sole responsibility of Guest.
3. All of the units are privately owned; the owners are not responsible for any accidents, injuries or illness that occurs while on the premises or its facilities. The Homeowners are not responsible for the loss of personal belongings or valuables of the guest. By accepting this reservation, it is agreed that all guests are expressly assuming the risk of any harm arising from their use of the premises or others whom they invite to use the premise.
4. Keep the property and all furnishings in good order.
5. Only use appliances for their intended uses.
6. Pets are NOT allowed.

7. Parking: Vehicles are to be parked in designated parking areas only. Parking on the road is not permitted. Any illegally parked cars are subject to towing; applicable fines/towing fees are the sole responsibility of the vehicle owner.
8. Housekeeping: There is no daily housekeeping service. While linens and bath towels are included in the unit, daily maid service is not included in the rental rate. We do not permit towels or linens to be taken from the units.
9. Linens: Please use the supplied makeup towels to remove makeup. Makeup stains the white linens. If the white linens are used for makeup or cleanup and become stained, you will be billed for replacements.
10. Beach gear: The rental unit will have up to 4 beach towels for your use. We ask that you wash the beach towels and place them back in the entry closet before your departure. We do not permit bath towels or linens to be taken from the units. In addition, the unit will have at least 4 beach chairs available for your use. We ask that you spray these off as you come in from the beach to minimize sand being brought into the unit.
11. Rentals: If you rented the beach tent or the playpen/pack and play, we ask that you get those ready for the next guests. Make sure you knock off any sand from the tent before putting it back in its cover. Also, wash the pack and play's sheet and wipe it down with Clorox wipes supplied under the sink in the condo and put it back in its cover. Just leave them in the master bedroom closet and housekeeping will store them for the next rental.
12. Septic System: The septic system is very effective; however, it will clog up if improper material is flushed. DO NOT FLUSH anything other than toilet paper. No feminine products should be flushed at anytime. If it is found that feminine products have been flushed and clog the septic system, you could be charged damages of up to \$500.
13. Storms: No refunds will be given for storms. Please adhere to the state or local authorities' orders for evacuations in a "Tropical Storm/Hurricane Warning area". Travel insurance is suggested to prevent loss of rental monies during these and other conditions.